

## LIMITED DOOR WARRANTY

IPIK Doors are warranted to be serviceable for normal use and to be free of manufacturing defects.

Standard IPIK Doors are warranted for the life of the interior installation.

Fire doors are warranted for 2 years.

Doors must have been handled, stored, finished, installed, and maintained in accordance with industry standards and IPIK's Care and Handling instructions.

When IPIK determines that a door is defective within the meaning of this warranty, it will be repaired or replaced with a new door, as originally supplied at IPIK's discretion. If repair or replacement isn't practical, IPIK may refund the purchase price of the door.

IPIK Door and Finishing Co. LLC's sole responsibility under this warranty is stated herein. IPIK shall not be liable for consequential, indirect, or incidental damages or for any amount in excess of the original purchase price of the door for breach of warranty or for negligence.

IPIK will not be held responsible for any doors repaired without its written consent.

### **TOLERANCES**

Size tolerance is +/- 1/16" in length, width, and thickness.  
Squareness tolerance shall not exceed 1/8".

Stile, rail, and core show-through on flush doors shall not be considered a defect unless the face of the doors carries from a true plane in excess of 1/100" in and 3-inch span.

Warp is any distortion, in the door itself, from a true plane. Warp shall not be considered a defect unless it exceeds 1/4" in any 3'6" by 7'0" section of the door. If the door is smaller than these dimensions, the actual door dimension will be used.

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IPIK may defer action on claim of show-through or warping for a period of up to six months to allow the door to acclimate. If the door was installed prior to the claim being made, the door must remain installed for the six month period.

### EXCLUSIONS

1. We make no warranty for the appearance of field-finished doors.
2. We make no warranty for damage to a door.
3. We make no warranty for normal use and wear.
4. We make no warranty for natural variations in color, grain, or texture of wood.
5. The warranty against warp does not apply to:
  - a. Doors less than 1 3/4" thick.
  - b. Doors with face veneers of different species or types.
  - c. Doors that are improperly installed or do not swing freely.
  - d. Doors installed on pivots or hinges spaced more than 30".
6. We make no warranty for doors with cutouts closer than 5" to the edge of the door or from the hardware mortising.
7. We make no warranty for doors with cutout exceeding 40% of the face area or more than 50% of the height of the door.
8. We make no warranty for any delamination or warpage caused by failure to protect and seal all surfaces of the door.
9. We make no warranty for the appearance of high gloss finishes.
10. We make no warranty for doors with hardware that leaves less than 1/4" thickness of wood.
11. We make no warranty for doors installed in an exterior setting.